# DOCS BY PHONE **TELEMEDICINE** MODULE

# (24/7/365 Access to Doctors)

Access a board-certified doctor for non-emergency care for your employees and their families anywhere, anytime without a copay!

## HOW IT WORKS

Talk directly with a physician within minutes by phone, video, or mobile app - 24/7/365. From home, the office, or on the go. On your schedule. Anytime. Anywhere.

#### **FEATURES AND BENEFITS**

• 24/7/365 access to our experienced, board certified doctors

Virtual Access to our Doctors

CALL A DOCTOR

Call or Video-Chat with a Board Certified Doctor or Pediatrician, licensed in your state, who can help you and your family with a wide range of non-emergency medical

so Copay

Rx sent to your pharmacy

issues. Anytime, Anywhere,

2417 Access

skip the

- Unlimited use, with no per-call fees or co-pays
- Prescriptions called in to your local pharmacy
- Reduce costs, redirect claims, and increase productivity
- Improve employee recruitment and retention •

#### COMMON CONDITIONS WE TREAT

- Acne
- Allergies
- Asthma
- Cold & Flu
- Ear Infections
- Fever
- Headaches
- Infections
- Rashes
- Sore Throat
- Sports Injuries
- And much more!

#### WHEN TO USE **TELEMEDICINE**

- Instead of going to the ER or urgent care center for a non-emergency medical issue
- During or after normal business hours, nights, weekends, and even holidavs
- If your primary care doctor or pediatrician is not available
- To request prescriptions or refills (when appropriate)
- If traveling and in need of medical care

# **DOCS BY PHONE** WITH MENTAL HEALTH MODULE

Virtual Access to our Counselors

CALL A COUNSELOR

Call and talk with a licensed protessional therapist or counselor for confidential shortterm, solution-focused help or advice for many common issues. Up to five sessions per issue per family member per year

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Empower employees and their families to be proactive with their mental health and wellbeing, nurture work-life balance, and live happier and healthier lives.

# HOW IT WORKS

Connect with a licensed therapist, counselor, psychiatrist, or behavioral health specialist from home, the office, or on the go - on your schedule via phone or mobile app.

### FEATURES INCLUDE

- 24/7/365 access to our experienced, board certified doctors for health issues with no co-pay, PLUS
- 24/7 access to our network of experienced behavioral health practitioners
- Up to 10 free talk therapy counseling sessions per year per family member
- Continued, long-term counseling sessions available at reasonable rates
- Psychiatrists and other behavioral health specialists available 24/7 on a fee for service basis
- Services are completely confidential
- Access from the privacy of your home or office when and where you need it

### COMMON ISSUES WE SUPPORT

24/7 access to experienced therapists, counselors, psychiatrists and behavioral health specialists to support many common issues, including:

Addiction Bipolar Disorders Child and Adolescent Issues Grief and Loss Life Changes Postpartum Depression

Stress Trauma and PTSD And much more

Docs by Phone pricing is reviewed annually and may increase due to market conditions.