

What Does a Child Care Concierge Referral Include?

Basic Outreach Package:

Comprehensive Program Information:

- Operating hours and schedule options
- Rates
- Current openings and waitlists
- And additional program details

Age Group	1 Month Full Time Fee	IT Openings	Availability (Approximate)	Wait
Infant (0-12 months)	\$300.00		08/01/2023	02/08/2023
One Year Old	\$300.00		08/01/2023	02/08/2023
Two Year Old	\$275.00	1		02/08/2023
Three Year Old	\$250.00	3		02/08/2023

Consumer Information:

- Different types of care
- Regulation requirements
- Assessing quality and safety
- Understanding licensing reports
- Additional questions to ask
- Helpful checklists

Questions to Ask Child Care Programs

When selecting a child care program for your child, it's essential to gather comprehensive information to ensure the well-being, safety, and development of your little one. To assist you in making an informed decision, here are some important questions to ask child care programs during your evaluation process.

General Questions

- Are there child care openings at the time when I will need it? Is there a waitlist for care in the future?
- Does the program have written policies for discipline, payment, and attendance?
- If applicable, classrooms, which classes would my child be in?
- Can I visit my child at any time?
- Does the program provide daily reports?

Outreach and Reports Bundle Includes everything above, plus:

Basic Quality Assessment Report:

- Accreditation
- Better Business Bureau (BBB) check
- Teacher education
- Family engagement
- Ratios and group size
- Quality Assurance Report (QAR) participation

Program	Accreditation	Basic Quality Assessment		
		Family engagement	Ratio, group size	
Program 1	Accreditation (BBB)	Family volunteer opportunities Family teacher conference Family events Daily communication/ask Family Communication App Program Newsletter Other:	Ratio: Group size:	Grade:
Program 2	Accreditation (BBB)	Family volunteer opportunities Family teacher conference Family events Daily communication/ask Family Communication App Program Newsletter Other:	Ratio: Group size:	Grade:
Program 3	Accreditation (BBB)	Family volunteer opportunities Family teacher conference Family events Daily communication/ask Family Communication App Program Newsletter Other:	Ratio: Group size:	Grade:
Program 4	Accreditation (BBB)	Family volunteer opportunities Family teacher conference Family events Daily communication/ask Family Communication App Program Newsletter Other:	Ratio: Group size:	Grade:
Program 5	Accreditation (BBB)	Family volunteer opportunities Family teacher conference Family events Daily communication/ask Family Communication App Program Newsletter Other:	Ratio: Group size:	Grade:
Program 6	Accreditation (BBB)	Family volunteer opportunities Family teacher conference Family events Daily communication/ask Family Communication App Program Newsletter Other:	Ratio: Group size:	Grade:

Easy-to-Read Licensing Report Review:

- Types of violations
- How many violations were found
- Explanation of violations and resolutions
- Substantiated complaints against the program

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Child Care Program: _____

The below chart provides a brief overview of the inspections reports for the past 2 years (usually 4 inspections), noting any violations or substantiated complaints against the program.

Date of Inspection	2/15/2023	8/12/2022	2/15/2022	8/12/2021
Visit Type	Unannounced	Unannounced	Unannounced	Unannounced
Clerical/ Recordkeeping Violations	0	1	0	0
Facility/ Physical Environment Violations	1	13	0	4
Staffing/ Personnel Violations	1	6	1	0
Standards of Care Violations	0	1	0	1

Clerical/ Recordkeeping Violations Notes: On 8/12/22, a clerical violation was noted that the board chairperson's contact information was not posted near the child care license. This was corrected on site. On 2/15/23, chipped paint in one preschool classroom was observed and this was corrected by 2/27/23.

Facility/ Physical Environment Violations Notes: On 8/12/22, several physical environment violations were found, including missing outlet covers, cleaning materials and plastic bags accessible in the preschool room, peeling paint in an infant and preschool room, dirt on the window sill in the two's room, diaper table not properly placed so that supervision of the rest of the room could be maintained, tripping hazard from the living coming up on the playground, inadequate material for a fall zone under the outdoor equipment, 1-inch hole in the wall behind the. On 2/15/23, a staff/child ratio violation was observed with 9 children ages 15-months to 2 years being cared for by 3 teachers. Licensing states that no more than 8 children may be in group of children under two years old. Reinspection to monitor compliance was completed on 2/27/23.

Staffing/ Personnel Violations Notes: On 8/12/22 the facility was cited for not having Family Care Safety Registry screening completed for 4 staff members who were hired between May and July. The facility was also cited for 3 newly hired staff members not completing a facility orientation, a citation was completed on 2/27/23.

Standards of Care Violations Notes: On 8/12/22, the facility was cited for not having formulas and baby foods provided by parents properly labeled. This violation was corrected on site. On 8/17/21, the facility was cited for not having complete immunization records on file for 1 child.

Substantiated Complaints: N/A

Plus personalized assistance, expert guidance, and a huge time-savings!